



DEPARTMENT OF
BUDGET & MANAGEMENT

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AMENDMENT #2 – 11/30/2004
REQUEST FOR PROPOSALS (RFP)
WebFleetMaster (WFM) Support
Project No. F10R5200014

Ladies/Gentlemen:

This Amendment #2 is being issued to amend and clarify certain information contained in the above referenced RFP. All information contained herein is binding on all offerors who respond to this RFP. Specific parts of the RFP have been amended. The following changes/additions are listed below; new language has been double underlined and marked in bold (i.e., **word**) and language deleted has been marked with a strikeout (i.e., ~~word~~).

1. **REVISE: Section 2.4.11.2, page 18**

Invoices will be for labor hours only for all services rendered. **The Contractor shall only invoice the State for time when work is actually performed. On-site support may be billed at a minimum of two hours for the first two hours or portion thereof spent on-site. Time on-site beyond this initial two hour period shall be billed in fifteen-minute increments. Telephone support may be billed at an initial minimum ½ hour increment, and in fifteen minute increments thereafter.**

~Effective Resource Management~

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